



Juliana Nunes

I am open-minded to new cultures;
I always want new experiences and have the opportunity to deepen my knowledge, that's why I am motivated to learn;
I am super communicative and always ready to improve customer satisfaction

Contacts

+351 911 961 653
julianaanunes00@gmail.com
Talence, France

Soft/Hard Skills

Communication ██████████
Productivite ██████████
Work Team ██████████
Microsoft Word ██████████
Microsoft Excel ██████████

Languages

Portuguese ██████████
English ██████████
Spanish ██████████

Certificates

B2-English Proficiency Certificate- Cambridge
(jan.2023)

Driving license

B.b1

Experiences

Living Tours

Tour guide (Mar 2023- Set 2023)

Guided tuk tuk tours in the historic center of Porto

Quinta da Aveleda

Tour guide (Mar 2022- Jan. 2023)

Customer satisfaction through guided tours of the gardens and the Aveleda cellar with wine tastings and gastronomic products at the end of each visit

Tour guide-Professional intership (Out.2022- Dec.2022)

Had the same responsibilities as the curricular internship;
In December, I was a substitute for Christmas. I was responsible for helping customers prepare the gift with local products.

Tour guide-Curricular intership (Jul.2022- Set.2022)

To complete my diploma in tourism, I had to do a 3-month internship. I was able to learn everything about Aveleda.Wines and know everything we need to satisfy our needs, through guided tours with wine tastings.

Education

Bachelor in tourisme

Instituto Politécnico de Bragança, Portugal
Set.2018-Nov.2021)