



OMKUMAR DEIVASIGAMANI
GENERAL MANAGER

Contact

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E-mail:

omkumard@gmail.com

Address:

No.3 2nd Cross Street
Teachers Colony
Nanganallur, Chennai
600061,

Skills

Accounts	90%
System Knowledge	95%
Motivation	90%
MS Office	95%
O/Door Function	
Organizing	90%
Customer	
Complaints	95%
+ve Attitude	99%
Team Work	95%
Menu Planning	95%

Profile

Energetic HOTEL MANAGER offering a proven history of success in overseeing Ad hoc operations with an efficient, performance-driven approach. Manage business effectively through proactive operational and team oversight. Sustain revenue growth with continuous attention to customer and market demands.

Experience

● GENERAL MANAGER

CINEMASCOPE AN APART HOTEL Oct 2020 - Till Date.

- Manage and archive quality documentation and participate in internal and external quality audits
- Resolved conflicts and negotiated agreements between parties in order to reach win-win solutions to disagreements and clarify misunderstandings
- Developed, updated and maintained database of existing and potential customers in [Software]
- Developed and executed plans to monitor standard process adherence
- Identified and resolved process issues to encourage smoother procedures, more efficient workflow and overall business growth
- Tracked customer shipment requirements to improve customer satisfaction while increasing service efficiencies

● ASSISTANT OPERATION MANAGER

MODESTO'S ITALIAN RESTAURANT AND SAIGON

BISTRO VIETNAM, SINGAPORE, Jan 2008 - April 2020.

- Memorized MODESTOS ITALIAN AND SAIGON BISTRO VITANAMESE Restaurants wine stock and the meals they should accompany, leading to daily wine sales averaging \$150, fully 20% higher than company average. EDUCATION SKILLS HOBBIES REFEREES
- Write patrons' food orders on slips, memorize orders, or enter orders into computers for transmittal to kitchen staff in a 150+ seat restaurant.
- Operate POS cash register, handling 92 transactions on average daily, and count money in cash drawers to ensure the amount is correct.
- Assist an average of 120 customers per day in finding or selecting items, and provided recommendations that generated \$5K in additional revenue.

Languages

English	95%
Hindi	95%
Tamil	100%

Hobbies

Cricket,
Watching Movies,
Travelling.

Personal Information

DATE OF BIRTH:

26/08/1978

MARITAL STATUS:

Married

NATIONALITY:

Indian

FATHER'S NAME:

A. Deivasigamani

PASSPORT NO:

Z 5 9 0 8 7 1 9

DATE OF ISSUE:

05/10/2020

DATE OF EXPIRY:

04/10/2030

SENIOR CAPTAIN

The Residency Towers, CHENNAI, Tamil Nadu

Dec 2003 -Dec 2007.

- Monitoring the quality, quantity, cost and efficient of the movement & storage of goods.
- Co-ordinating and controlling ng the order cycle and associate information systems.
- Analysing data to monitor performance and plan imp movements and demand.
- Allocating and managing staff resource accord to changing needs.
- Gaining new contracts, analysing logistical problem and producing new solutions.
- To hit all financial targets.

Education

Bachelor of Hotel and Catering Management

Vel's College of Science, Chennai, Tamil Nadu.

April 1996 - April 2000

Diploma in Business Management

National Institute of Business Management

May 2006 - May 2007

Customer Relationship

REFEREES

- Available on Request