



Contact

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Address

31 rue saint theirry 51100
reims, france

Expertise

Guest Relations Management

Hospitality Operations

Customer Service Excellence

Wine Tasting & Pairing

Wine Marketing

Language

English - Proessional

French - B1- learning

Italian - A1 learning

Hindi - native language

ADDITIONAL INFORMATION

Member - BDI association
(International student office neoma
bs

Member - Genius team
(Association of entrepreneurship)

Arjun Patil

Experienced in operations, marketing, and hospitality, I leverage strategic thinking, creativity, and communication to drive results. Passionate about optimizing processes, enhancing customer experiences, and leading teams to exceed goals

Experience

March 2026 to Present
Champange de venoge -
epernay France

WINE TOURISM & HOSPITALITY ASSISTANT (CDD)

- Managed boutique sales by advising customers on Champagne selections and luxury products
- Hosted VIP clients during Champagne tours, tastings, and exclusive estate experiences
- Delivered high-quality food and beverage service in the bar and hospitality areas

Sep 2025 to Dec 2025
Champange de venoge -
epernay France

ASSISTANT BAR - BOUTIQUE

- Delivered premium hospitality experiences through guided Champagne tastings and brand storytelling
- Supported marketing and promotional events to enhance brand visibility
- Assisted with boutique sales and VIP guest visits to boost loyalty and engagement

May 2025 to Sep 2025
Champange de venoge -
epernay France

ASSISTANT WINE AND TOURISM (Internship)

- Educated visitors on Champagne production and brand heritage
- Delivered premium food and beverage service in the estate's bar and restaurant
- Hosted private visits for VIP clients and supported brand promotion

March 2024 to Nov 2024
Impel overseas limited -
India

BUSINESS OPERATION

- Assisting analyzing and improving operational processes to increase efficiency.
- Prepare and maintain business operation documentation, reports, and presentations
- Conduct market research to identify trends and opportunities for business growth.

Sep 2023 to feb 2024
Bonvivant hotel pvt LTD-
India

ASSISTANT FOOD & BEVERAGE

- Optimized guest service processes to enhance satisfaction and efficiency. Supported daily operations and collaborated across departments to ensure smooth, high-quality service. Contributed to training and motivating staff to maintain service excellence

Dec 2021 to Apr 2022
Taj Hotel chain - India

TOURISM MANAGEMENT INTERN

- Led guest service and front desk enhancements, improving satisfaction scores by 12%, reducing wait times, and cutting operational inefficiencies by 10%

Education

2025-2027

Neoma business school - France
Master in wine and tourism management

2020 - 2023

Institute of Tourism and Hotel management
Bachelor Degree in Hospitality

Certification

Certification : Professional Bartending and
Bar management

Certification - Wine of Portugal course